



Metropolitan Life Insurance Company
Life Services
PO Box 14406
Lexington, KY 40512-4406
1-888-622-6616 / TTY 1-888-688-2860

February 8, 2013

NAME
ADDRESS 1
ADDRESS 2
CITY, ST ZIP CODE

The Delphi Salaried Retiree Association Benefit Trust (DSRA)

RE: IMPORTANT INFORMATION REGARDING THE SERVICES AND ADDITIONAL FEATURES AVAILABLE TO YOU AS A PARTICIPANT IN THE DSRA LIFE AND/OR PERSONAL ACCIDENT INSURANCE PLANS UNDERWRITTEN BY METLIFE

Dear NAME:

Good News! As a participant in MetLife's Optional Life and/or Dependent Life and/or Personal Accident Insurance plans sponsored by the Delphi Salaried Retiree Association Benefit Trust (DSRA), you have access to the following services:

- **MetLife's MyBenefitsSM website, that provides online access to view your Life and/or Personal Accident Insurance coverage(s), and to view/update your beneficiary(ies).** Simply go to www.metlife.com/mybenefits. On the home page type in "Trustees of the Delphi Salaried Retirees Association Benefit Trust" in the Account Sign In section, then register as a new user. It's quick and easy.
- **The MetLife National Benefit Center, that provides personalized service over the phone or via email.** If you have questions regarding your Life and/or Personal Accident Insurance coverage(s), you can speak to a MetLife Customer Service Representative by calling 1-888-622-6616 (1-888-688-2860 for the hearing/speech impaired). Representatives are available Monday through Friday from 8:00 a.m. to 5:00 p.m. Eastern Time. You can also email your questions to DSRA@LifeServicesMetLife.com.

If you are enrolled in Optional Life Insurance, you also have access to Hyatt Legal Plans' network of 12,000 participating attorneys for the following added features:

- **Will Preparation Service¹** – You can take advantage of face-to-face access to a participating plan attorney to prepare or update a will, living will or power of attorney*. When you use a participating plan attorney there will be no charge for the services.

* You also have the flexibility of using an attorney who is not participating in the Hyatt Legal Plans' network and being reimbursed for covered services according to a set fee schedule. In that case you will be responsible for any attorney's fees that exceed the reimbursed amount.

- **Estate Resolution Service²** – When your estate representative uses a participating Hyatt Legal plan attorney there will be no charge for the services. A Hyatt Legal Plan attorney will consult face-to-face with your beneficiaries by telephone or in person regarding the probate process for your estate. The attorney will also handle the probate of your estate for your executor or administrator.

(Continued on Reverse)



For more information regarding the Will Preparation or Estate Resolution Service, please contact Hyatt Legal Plans at 1-800-821-6400 Monday through Friday, 8:00 a.m. through 7:00 p.m. E.T. A Client Services Representative will ask you to provide:

- Your Company name (Trustees of the Delphi Salaried Retirees Association Benefit Trust);
- Your Group Number (149752); and
- The last 4 digits of your Social Security number

The Client Services Representative will then help you locate a participating plan attorney in your area, provide you with a case number to give to the attorney you choose, and answer any questions you have.

Finally we would like to advise that the life insurance certificate/booklet, which describes the provisions, exclusions and limitations of your continued coverage(s) with MetLife, is now available for you to view/download on the DSRA Benefit Trust website at www.dsrabenefittrust.net.

If you have any questions regarding your MetLife coverage(s), please contact the MetLife National Benefit Center at 1-888-622-6616 (1-888-688-2860 for the hearing/speech impaired) Monday through Friday, from 8:00 a.m. to 5:00 p.m. Eastern Time.

Sincerely,

Metropolitan Life Insurance Company
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¹ Will Preparation Services are offered by Hyatt Legal Plans, Inc., Cleveland, Ohio. In certain states, Will Preparation services are provided through insurance coverage underwritten by Metropolitan Property and Casualty Insurance Company and Affiliates, Warwick, Rhode Island. For New York situated cases, the Will Preparation service is an expanded offering that includes office consultations and telephone advice for certain other legal matters beyond Will Preparation. Tax Planning and preparation of Living Trusts are not covered by the Will Preparation Service.

² Estate Resolution Services are offered by Hyatt Legal Plans, Inc., Cleveland, Ohio. In certain states, Estate Resolution Services are provided through insurance coverage underwritten by Metropolitan Property and Casualty Insurance Company and Affiliates, Warwick, Rhode Island. The following are not covered by the Estate Resolution Service: Matters in which there is a conflict of interest between the executor, administrator, any beneficiary or heir and the estate; any disputes with the Policyholder, Employer, Plan Attorneys, MetLife and/or any of its affiliates; any disputes involving statutory benefits; Will contests or litigation outside Probate Court; Appeals; Court costs, filing fees, recording fees, transcripts, witness fees, expenses to a third party, judgments or fines; and frivolous or unethical matters.