

PLAN ADMINISTRATOR AND BROKER CHANGE



Last Updated: 27 September 2019

Plan Administrator and Insurance Broker change coming for DSRA-Benefit Trust Members

The DSRA-Benefit Trust Board of Directors has entered into a three-year agreement with a new insurance broker, Cone Retiree Healthcare Group, LLC. (CRHG), to represent the DSRA-Benefit Trust eligible plan participants, current and future, with healthcare options for Pre-65 and Post-65. CRHG will also represent the Trust regarding Life Insurance for eligible participants under the newly signed agreement. Cone Retiree Healthcare Group has been actively supporting those American workers affected by corporate bankruptcy and foreign trade since 2009. Their knowledge of both the Health Coverage Tax Credit and Medicare will benefit the DSRA-Benefit Trust members as we continue to offer the best insurance plans available to our participants.

In addition to the insurance broker change, the DSRA-Benefit Trust will also be moving the Plan Administration and Call Center duties to Benistar Client Services and to the Benistar Retiree Service Center for Pre-65 and Post-65 plan participant's healthcare benefits beginning January 2020. Benistar Client Services has extensive experience with the Health Coverage Tax Credit and with Medicare. This change will allow our members a more streamlined approach to navigating their insurance plans by providing a single point of contact for both Pre-65 and Post-65 with one toll free number for all participants answered by the DSRA-Benefit Trust Call Center at the Benistar Retiree Service Center. The toll-free phone number will be sent to all members once the transition takes place.

Please be on the lookout for additional details coming soon!

DSRA-Benefit Trust Board of Directors